

Information for visitors

Visiting a friend or family member is important for their recovery. You can help to keep them and other patients safe by following the advice mentioned below.

What you should do:

- 📌 Wash your hands with water and soap or disinfectant:
 - Before and after the visit to the ward/room
 - After using the hospital's public toilet
 - After touching contaminated equipment
 - After touching your nose or mouth
 - Before helping your relative/friend to eat and drink
- 📌 Put a bandage on an open sore
- 📌 Help the children with you to behave correctly
- 📌 If the infirmary/ room where your relative/friend is hospitalised has a notice on the door (orange, blue or green), please ask a nurse what is the correct behaviour to adopt and follow the instructions closely.

What you should not do:

- 📌 Touch any medical equipment (for example bladder catheters, drips, bandages) that is helping your relative to recover, nor touch the bandages
- 📌 Visit your family member/friend when you are not feeling well, if you have a cold, diarrhoea or vomiting. (Please only resume your visits after 48 hours of being free of these symptoms).
- 📌 Bring children, in particular small babies, to visit, as they are extremely vulnerable to hospital germs and infections
- 📌 Sit on the patient's bed; Please use the chairs available
- 📌 Put objects on the patient's bed, side table or on any of the furniture in the infirmary
- 📌 Share your relative's/friend's belongings with other patients in the infirmary
- 📌 Bring unnecessary items to the ward, as the accumulation of these items may prevent the room from being cleaned and disinfected properly
- 📌 Visit other patients after being with your relative/ friend

Thank you in advance for your cooperation

Hospital de Faro / Commission for the control of contamination